



**UniFi**<sup>®</sup> **CLOUD KEY**

Model: UC-CK

QUICK START GUIDE

## Introduction

Thank you for purchasing the Ubiquiti Networks® UniFi® Cloud Key. This Quick Start Guide is designed to guide you through installation and also includes warranty terms.

## Package Contents



UniFi Cloud Key



Ethernet Cable



microSD Card  
(8 GB)



Quick Start Guide

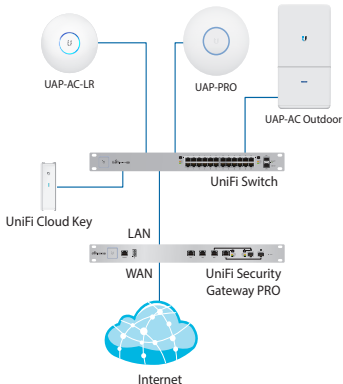
## System Requirement

**Web Browser:** Mozilla Firefox, Google Chrome, Microsoft Edge, or Microsoft Internet Explorer 11

**TERMS OF USE:** All Ethernet cabling runs must use CAT5 (or above). It is the customer's responsibility to follow local country regulations, including operation within legal frequency channels, output power, indoor cabling requirements, and Dynamic Frequency Selection (DFS) requirements.

## Network Topology Requirement

A DHCP-enabled network (for the UniFi Cloud Key to obtain an IP address)



*Sample Network Diagram*

All UniFi devices also support off-site management controllers. For setup details, see the User Guide on the website: [documentation.ubnt.com/unifi](http://documentation.ubnt.com/unifi)

# Hardware Overview

## Front Panel LED



LED Color	Status
White	Factory defaults.
Flashing White	Initializing.
Alternating White/Blue	Device is busy; do not touch or unplug it. This usually indicates that a process such as a firmware upgrade is taking place.
Blue	Device is working properly.

## Top Panel



**Ethernet** This Gigabit Ethernet port is used to connect the power and should be connected to the LAN and DHCP server. Power can be provided by an 802.3af PoE switch, such as the Ubiquiti Networks UniFi Switch.

## Bottom Panel



**Reset** The *Reset* button serves two functions:

- **Restart** Press and release the *Reset* button quickly.
- **Restore to Factory Default Settings** Press and hold the *Reset* button for more than five seconds.

**Micro-USB** Optional power source (5V, minimum 1A) if PoE is not available.

**microSD** Reserved for future use.

## Hardware Installation

1. Connect the *Ethernet Cable* to the *Ethernet* port.



2. Connect the other end of the *Ethernet Cable* to a port on a network switch, such as a UniFi Switch.



## Powering the UniFi Cloud Key

Use an 802.3af-compliant switch, such as a UniFi Switch, or a USB power source (not included).

### UniFi Switch

The UniFi Cloud Key can be powered by a UniFi Switch or other 802.3af-compliant switch.



*UniFi Switch Power Connection Diagram*

### USB Power Source

Connect the USB cable (not included) from the UniFi Cloud Key directly to a USB power source (5V, minimum 1A).



*USB Power Connection Diagram*

## Software Installation

The UniFi Controller software is pre-installed on the UniFi Cloud Key. Use one of the following methods to launch the software:

- If you are using Chrome, go to the *Chrome Instructions* section (recommended).
- If you are using a different web browser, go to the *Instructions for Other Web Browsers* section.

### Chrome Instructions

1. Ensure that your host system is on the same Layer-2 network as the UniFi Cloud Key.
2. Launch the Chrome web browser and type **https://unifi.ubnt.com** in the address field. Press **enter** (PC) or **return** (Mac).





3. Enter the username and password for your UBNT account. Click **Sign In**.



4. Click **Find Cloud Key**.



5. If the Ubiquiti® Device Discovery Tool is already installed, proceed to step 7.

If the tool is not installed, you will be prompted to add it. Proceed to step 6.

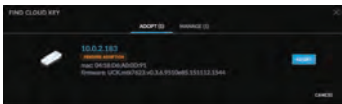
6. To install the tool:
  - a. Click **Install**.



- b. Click **Add app** to confirm.



7. The Ubiquiti Device Discovery Tool will search for the UniFi Cloud Key. Select it to continue.



8. Configure the UniFi Controller:
- Select the appropriate country.
  - Select the appropriate time zone.
  - Enter an admin name in the *Admin Name* field and a password in the *Password* field to use when accessing the management interface.
  - Confirm your password in the *Confirm Password* field.
  - Keep the IP address or enter a hostname in the *Controller Hostname* field.
  - If you have changed the default username or password of the UniFi Cloud Key, then you must set up login credentials. Select **Use non-default SSH credentials**. Enter a username in the *SSH Username* field, and enter a password in the *SSH Password* field.
  - Click **Submit** to save your changes.

The screenshot shows the UniFi Cloud Key configuration page. It is divided into three main sections: 'SELECT YOUR COUNTRY', 'PLEASE PROVIDE AN ADMIN USERNAME NAME AND PASSWORD FOR UNIFI CONTROLLER ACCESS', and 'PLEASE PROVIDE A USERNAME FOR THE CONTROLLER'. The 'SELECT YOUR COUNTRY' section has a dropdown menu with 'United States' selected. The 'PLEASE PROVIDE AN ADMIN USERNAME NAME AND PASSWORD FOR UNIFI CONTROLLER ACCESS' section has fields for 'Admin Name' (with a blue eye icon), 'Password', and 'Confirm Password'. The 'PLEASE PROVIDE A USERNAME FOR THE CONTROLLER' section has a 'Controller Username' field with 'root@192.168.1.1' entered. Below this is a section for 'SSH ACCESS CREDENTIALS' with a checked checkbox for 'Use non-default SSH credentials', and fields for 'SSH Username' and 'SSH Password'. At the bottom right, there is a 'Submit' button.

9. Wait for the UniFi Controller to be adopted, and then select it.



10. Click **Launch Site**.



The UniFi Controller management interface will appear. You can manage your UniFi devices and view network statistics using the UniFi Controller management interface.

For information on configuring and using the UniFi Controller software, refer to the User Guide located on our website: [documentation.ubnt.com/unifi](https://documentation.ubnt.com/unifi)

## Instructions for Other Web Browsers

1. Ensure that your host system is on the same Layer-2 network as the UniFi Cloud Key.
2. The UniFi Cloud Key is set to *DHCP* by default, so it will try to automatically obtain an IP address. Assign a specific IP address to the UniFi Cloud Key, or check the DHCP server for its IP address.



**Note:** The default fallback IP address of the UniFi Cloud Key is *192.168.1.30*.

3. Launch the web browser. In the address field, type **https://** followed by the appropriate IP address. Press **enter** (PC) or **return** (Mac).



4. Click **Manage** to run the UniFi Setup Wizard.



**Note:** You can click *Configure* to change the settings of the UniFi Cloud Key. The default login is *ubnt/ubnt*.

5. The *UniFi Setup Wizard* screen appears. Follow the on-screen instructions. For step-by-step instructions, refer to the User Guide, which is available at **[documentation.ubnt.com/unifi](http://documentation.ubnt.com/unifi)**



After the UniFi Setup Wizard is finished, the UniFi Controller management interface will appear. Log in with the *Admin Name* and *Password* that you created, and then you can manage your UniFi devices and view network statistics using the UniFi Controller management interface.

For information on configuring and using the UniFi Controller software, refer to the User Guide.



640-00214-03

## Specifications

UC-CK	
Dimensions	21.7 x 43.4 x 121.9 mm (0.85 x 1.71 x 4.80")
Weight	110 g (3.88 oz)
Networking Interface	(1) 10/100/1000 Ethernet Port
Buttons	(1) Reset to Defaults
Power Method PoE  Micro-USB	48V 802.3af or Passive PoE (Pairs 4, 5+; 7, 8 Return)  5V
Power Supply	802.3af PoE or Micro-USB 5V, Minimum 1A
Max. Power Consumption	5W
Certifications	CE, FCC, IC
Operating Temperature	0 to 40° C (32 to 104° F)
Operating Humidity	20 to 90% Noncondensing

## Safety Notices

1. Read, follow, and keep these instructions.
2. Heed all warnings.
3. Only use attachments/accessories specified by the manufacturer.



**WARNING:** Do not use this product in location that can be submerged by water.



**WARNING:** Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.

## Electrical Safety Information

1. Compliance is required with respect to voltage, frequency, and current requirements indicated on the manufacturer's label. Connection to a different power source than those specified may result in improper operation, damage to the equipment or pose a fire hazard if the limitations are not followed.
2. There are no operator serviceable parts inside this equipment. Service should be provided only by a qualified service technician.



## Limited Warranty

UBIQUITI NETWORKS, Inc ("UBIQUITI NETWORKS") warrants that the product(s) furnished hereunder (the "Product(s)") shall be free from defects in material and workmanship for a period of one (1) year from the date of shipment by UBIQUITI NETWORKS under normal use and operation. UBIQUITI NETWORKS' sole and exclusive obligation and liability under the foregoing warranty shall be for UBIQUITI NETWORKS, at its discretion, to repair or replace any Product that fails to conform to the above warranty during the above warranty period. The expense of removal and reinstallation of any Product is not included in this warranty. The warranty period of any repaired or replaced Product shall not extend beyond its original term.

## Warranty Conditions

The above warranty does not apply if the Product:

- (I) has been modified and/or altered, or an addition made thereto, except by Ubiquiti Networks, or Ubiquiti Networks' authorized representatives, or as approved by Ubiquiti Networks in writing;
- (II) has been painted, rebranded or physically modified in any way;
- (III) has been damaged due to errors or defects in cabling;
- (IV) has been subjected to misuse, abuse, negligence, abnormal physical, electromagnetic or electrical stress, including lightning strikes, or accident;
- (V) has been damaged or impaired as a result of using third party firmware;
- (VI) has no original Ubiquiti MAC label, or is missing any other original Ubiquiti label(s); or
- (VII) has not been received by Ubiquiti within 30 days of issuance of the RMA.

In addition, the above warranty shall apply only if: the product has been properly installed and used at all times in accordance, and in all material respects, with the applicable Product documentation; all Ethernet cabling runs use CAT5 (or above), and for outdoor installations, shielded Ethernet cabling is used, and for indoor installations, indoor cabling requirements are followed.

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No Products will be accepted for replacement or repair without obtaining a Return Materials Authorization (RMA) number from UBIQUITI NETWORKS during the warranty period, and the Products being received at UBIQUITI NETWORKS' facility freight prepaid in accordance with the RMA process of UBIQUITI NETWORKS. Products returned without an RMA number will not be processed and will be returned freight collect or subject to disposal. Information on the RMA process and obtaining an RMA number can be found at: [www.ubnt.com/support/warranty](http://www.ubnt.com/support/warranty).

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# Compliance

## FCC

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions.

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operations of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

## Industry Canada

### CAN ICES-3(A)/NMB-3(A)

This Class A digital apparatus complies with Canadian CAN ICES-003.

### CAN ICES-3(A)/NMB-3(A)

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

## CE Marking

CE marking on this product represents the product is in compliance with all directives that are applicable to it.



## RoHS/WEEE Compliance Statement



### English

European Directive 2002/96/EC requires that the equipment bearing this symbol on the product and/or its packaging must not be disposed of with unsorted municipal waste. The symbol indicates that this product should be disposed of separately from regular household waste streams. It is your responsibility to dispose of this and other electric and electronic equipment via designated collection facilities appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. For more detailed information about the disposal of your old equipment, please contact your local authorities, waste disposal service, or the shop where you purchased the product.

## Deutsch

Die Europäische Richtlinie 2002/96/EC verlangt, dass technische Ausrüstung, die direkt am Gerät und/oder an der Verpackung mit diesem Symbol versehen ist, nicht zusammen mit unsortiertem Gemeindeabfall entsorgt werden darf. Das Symbol weist darauf hin, dass das Produkt von regulärem Haushaltmüll getrennt entsorgt werden sollte. Es liegt in Ihrer Verantwortung, dieses Gerät und andere elektrische und elektronische Geräte über die dafür zuständigen und von der Regierung oder örtlichen Behörden dazu bestimmten Sammelstellen zu entsorgen. Ordnungsgemäßes Entsorgen und Recyceln trägt dazu bei, potentielle negative Folgen für Umwelt und die menschliche Gesundheit zu vermeiden. Wenn Sie weitere Informationen zur Entsorgung Ihrer Altgeräte benötigen, wenden Sie sich bitte an die örtlichen Behörden oder städtischen Entsorgungsdienste oder an den Händler, bei dem Sie das Produkt erworben haben.

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La Directiva 2002/96/CE de la UE exige que los equipos que lleven este símbolo en el propio aparato y/o en su embalaje no deben eliminarse junto con otros residuos urbanos no seleccionados. El símbolo indica que el producto en cuestión debe separarse de los residuos domésticos convencionales con vistas a su eliminación. Es responsabilidad suya desechar este y cualesquiera otros aparatos eléctricos y electrónicos a través de los puntos de recogida que ponen a su disposición el gobierno y las autoridades locales. Al desechar y reciclar correctamente estos aparatos estará contribuyendo a evitar posibles consecuencias negativas para el medio ambiente y la salud de las personas. Si desea obtener información más detallada sobre la eliminación segura de su aparato usado, consulte a las autoridades locales, al servicio de recogida y eliminación de residuos de su zona o pregunte en la tienda donde adquirió el producto.

## Français

La directive européenne 2002/96/CE exige que l'équipement sur lequel est apposé ce symbole sur le produit et/ou son emballage ne soit pas jeté avec les autres ordures ménagères. Ce symbole indique que le produit doit être éliminé dans un circuit distinct de celui pour les déchets des ménages. Il est de votre responsabilité de jeter ce matériel ainsi que tout autre matériel électrique ou électronique par les moyens de collecte indiqués par le gouvernement et les pouvoirs publics des collectivités territoriales. L'élimination et le recyclage en bonne et due forme ont pour but de lutter contre l'impact néfaste potentiel de ce type de produits sur l'environnement et la santé publique. Pour plus d'informations sur le mode d'élimination de votre ancien équipement, veuillez prendre contact avec les pouvoirs publics locaux, le service de traitement des déchets, ou l'endroit où vous avez acheté le produit.

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La direttiva europea 2002/96/EC richiede che le apparecchiature contrassegnate con questo simbolo sul prodotto e/o sull'imballaggio non siano smaltite insieme ai rifiuti urbani non differenziati. Il simbolo indica che questo prodotto non deve essere smaltito insieme ai normali rifiuti domestici. È responsabilità del proprietario smaltire sia questi prodotti sia le altre apparecchiature elettriche ed elettroniche mediante le specifiche strutture di raccolta indicate dal governo o dagli enti pubblici locali. Il corretto smaltimento ed il riciclaggio aiuteranno a prevenire conseguenze potenzialmente negative per l'ambiente e per la salute dell'essere umano. Per ricevere informazioni più dettagliate circa lo smaltimento delle vecchie apparecchiature in Vostro possesso, Vi invitiamo a contattare gli enti pubblici di competenza, il servizio di smaltimento rifiuti o il negozio nel quale avete acquistato il prodotto.



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