

iDigi Manager Pro™

Device Network Management Software as a Service



iDigi® Device Cloud™-hosted management solution provides visibility and control over remote devices in a scalable, pay-as-you-use model.

Overview

iDigi Manager Pro delivers capabilities that empower IT, network operations and customer support organizations to conquer the challenges of managing the vast array of equipment in their device networks. iDigi Manager Pro addresses the problems of:

- Centralized access and control of network equipment
- Complexity of services
- Security
- Provisioning of new equipment
- Decommissioning of equipment
- Adding functionality to the network

Based upon a massively scalable, high-availability cloud, iDigi Manager Pro will grow and adapt as your network does. As your network grows, the complexity in effectively managing your network assets grows in a non-linear way. iDigi Manager Pro gives you the ability to manage that complexity and keep your network healthy and efficient.

Digi and third-party network devices can be easily managed via the hosted iDigi Device Cloud, which provides secure, scalable connectivity for remote management and control of remote devices.

iDigi Manager Pro provides a robust suite of network management tools including authentication, configuration management, account management, group and individual software updating, network data storage and gateway programming. All of this is provided via centralized control through the iDigi Manager Pro service module at my.idigi.com.

Diagram



Features/Benefits

- **Device Connectivity** - Integrate any device type via iDigi's extensive library of DDKs
- **Remote Access** - From your desktop
- **Centralized Control** - Change configurations and settings, download software
- **Group Control** - Make changes on a single device or groups of devices
- **Backup and Restore** - Settings and data
- **Security** - Role-based access control, IP-net restrictions
- **Short-Message Service (SMS)** - On carriers worldwide
- **Additional Functionality** - Available with the web-services console



Pay-As-You-Use

iDigi Manager Pro is a subscription-based web application service. To use, simply activate your account at my.idigi.com and register your devices. Low monthly fees are based upon number of registered devices. There is no long-term contract and devices can be deactivated at any time.

Scalability

iDigi Manager Pro is hosted on the iDigi Device Cloud, a commercial-class platform that provides scalability on-demand. iDigi's elastic cloud will accommodate your growth – uninterrupted and without the need for capacity planning.

High-Availability

Since iDigi Manager Pro is hosted on the iDigi Device Cloud, it benefits from iDigi's high-availability architecture. Designed to achieve 99.9% availability or greater, iDigi is monitored 24 hours a day, 365 days a year.

Secure

The iDigi Security and Privacy Office has authority over all internal processes and technologies that protect your data from bad actors. All transactional activity is monitored for threat assessment. Additionally, recurring independent third-party audits and penetration tests are part of our policy.

Open

iDigi Manager Pro will work with all Digi gateways, routers, devices and components. Additionally, several Device Developer Kits (DDKs) facilitate easy integration of third-party devices and equipment with the iDigi platform. iDigi supports all popular browsers.

Compatible Products



Gateways



Routers



Modules



Adapters



Development Kits



Design Services